

IMPROVE

Involving the Community to co-produce public services

# Kynning á verkefni

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## Improve - Hvað er það?

Símenntun Háskólans á Bifröst og Borgarbyggð eru þátttakendur í verkefni sem hlotið hefur heitið **IMPROVE** og er styrkt af Norðurslóðaáætlun Evrópusambandsins (NPA)

Markmiðið er að **auka nýsköpun** með tæknidrifnum lausnum **í opinberri þjónustu í hinum dreifðu byggðum**

Áhersla er lögð á að **notendur þjónustunnar taki þátt** í að móta hana og munu aðferðir við slíkt nýttar og þróaðar

Í **Borgarbyggð** felst verkefnið í því að **efla rafræna þjónustu tengda skipulags og umhverfismálum** í gegnum gagnvirka íbúagátt

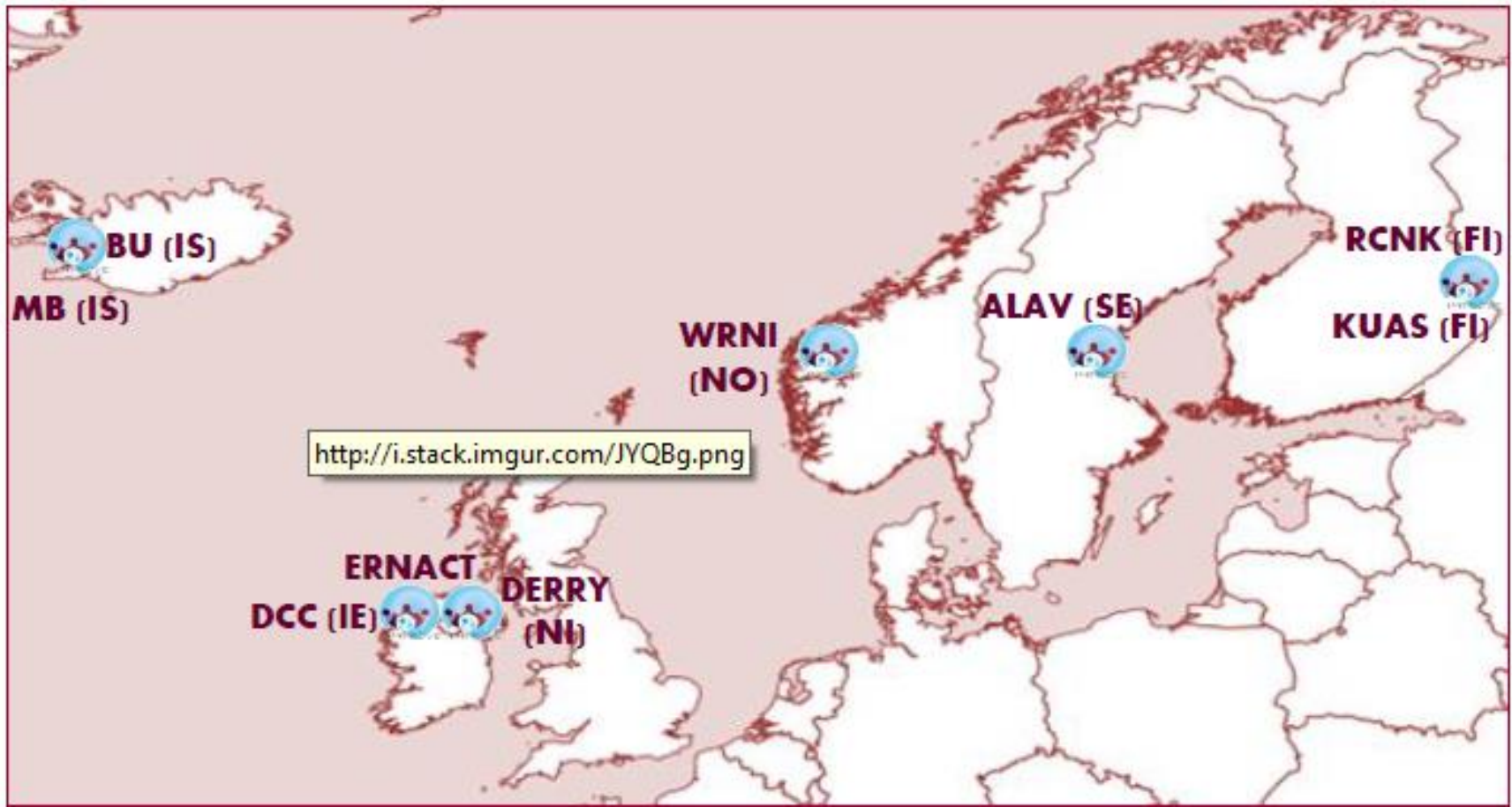


# Improve

- **Involving the community to co-produce public services**
- aims to increase the **level of innovation** in six NPA peripheral regions in the field of **technology-driven public service solutions**
- adapts a novel **living labs-driven approach** to maximise **knowledge transfers** between regions and stakeholders
- communities will demonstrate the approach by using it to **co-produce six services**
- **develop tools and methodologies** for use by other regions to implement the results of the project



IMPROVE





# Public Authorities

Comhairle Contae Dhún na nGall  
Donegal County Council

REGIONAL COUNCIL OF North Karelia

Association of Local Authorities Västernorrland County

BORGARBYGGD

Derry City & Strabane District Council  
Cathairle Chathair Dhúise & Chathair an tSátha Búir  
Derry City & Strabane District Council

# Universities

Karelia UNIVERSITY OF APPLIED SCIENCES

HÁSKÓLINN Á BIFRÖST  
BIFRÖST UNIVERSITY

WESTERN NORWAY RESEARCH INSTITUTE  
VESTLANDSFORSKING

# Transnational networks

ERNACT  
European Regions Network for the Application of Communications Technology

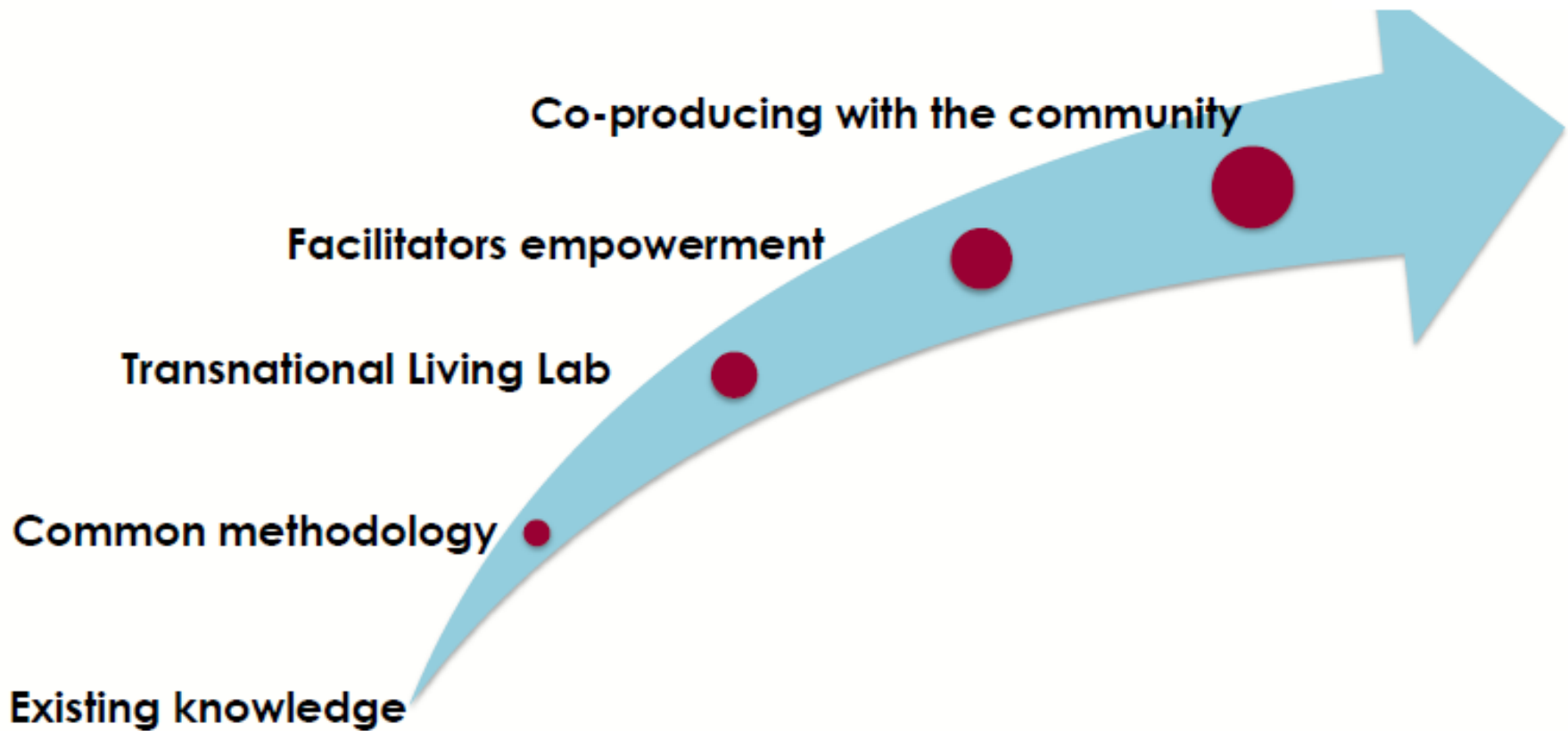


# IMPROVE IN NUMBERS

-  **1** Transnational Living Lab ecosystem
-  **6** Demonstration public services
-  **9** Good Practices for a novel methodology
-  **9** partners from **6** NPA regions
-  **36** months of cooperation
-  **1.5** M€ funding



# OUR APPROACH





# OUTPUTS

Public services co-production methodology

Transnational Living Lab



- Participatory Pre-Planning (IE)
- eDemocracy Planning (IS)
- eConsultation Planning (NI)



- eCare service (FI)
- Safer telecare services (SE)
- eHealth messaging services (NO)





# Þátttakendur auk Borgarbyggðar og Bifrastar

- European Regions Network for the Application of Communications Technology (**ERNACT**)
- **Donegal County Council**, og **Derry City Council** (Írland)
- Kommunförbundet **Västernorrland** (Svíþjóð)
- **Regional Council of North Karelia** og **Karelia University** of Applied Sciences (Finnland)
- **Western Norway Research Institute**

## Aukaaðild eiga (associated partners)

- Letterkenny Institute of Technology
- North Karelia Martha Organization
- Joensuu Regional Library
- Mid Sweden University
- Hugveitan Samfélagslausnir ehf



# Vefir

- <https://teamworker.ernact.eu/INV/EventInformation.aspx?eid=852>
- <https://www.facebook.com/ImproveNPA>





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Borgarbyggð

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